## Highlights from the May 31th SBAC Meeting:

More Q and A's on Information Technology

What is the immediate benefit if an IT project is eliminated or postponed?

There are limited benefits to eliminating any of the projects mentioned here. In most cases, the project cost is only labour. If a project is cancelled, the IT staff would be moved to another project which would not result in any cost savings. Only two projects require software purchases which are capital expenditures. If cancelled, the reduction in amortization expense would be approximately \$21,000.

What kind of projects is IT working on?

SABC reviewed the purpose of an extensive list of IT projects. The following chart identifies the expected benefit of each project.

| Project #                 | <b>Project Name</b>                    | Purpose  | Benefit             |                      |                                      |           |  |  |  |
|---------------------------|--|--|---------------------|----------------------|--------------------------------------|-----------|--|--|--|
|                           |  |  | Increase<br>Revenue | Decrease<br>Expenses | Improve Student/ Employee Experience | Mandatory |  |  |  |
| Banner Proj<br>Priority 1 | iects –                                |  |                     |                      |                                      |           |  |  |  |
| 604                       | CE Merge                               | Complete merging CE registration into Banner.              | Yes Yes             |                      |                                      | Yes       |  |  |  |
| 617                       | U-Pass<br>Upgrade                      | Change all cards to smart cards                            |                     |                      | Yes                                  | Yes       |  |  |  |
| 605                       | CE Enabling<br>Transcript Prod         | CE courses offered with CEU                                | Yes                 |                      |                                      |           |  |  |  |
| 626                       | Online Degree<br>Audit                 | Allows students to monitor status of degree completion     |                     | Yes                  | Yes                                  |           |  |  |  |
| 534                       | Continuing Education Enhancement       | Online Reg for CE  | Yes                 | Yes                  |                                      |           |  |  |  |
| 608                       | Online Application for Admissions      | Improve look and feel<br>for applicants – with<br>BCCampus | Yes                 |                      | Yes                                  | Yes       |  |  |  |
| 619                       | Financial Aid<br>Upgrade               | Upgrade version  |                     |                      | Yes                                  | Yes       |  |  |  |
| 427                       | Priority Registration – Time Ticket    | Improve efficiency of processing registration              |                     | Yes                  | Yes                                  |           |  |  |  |
| 628                       | Wait listing Baseline Processing       | Align with Banner baseline                                 |                     | Yes                  | Yes                                  |           |  |  |  |
| 622                       | Online<br>Confirmation<br>of Enrolment | Expedites confirmation of enrolment                        |                     | Yes                  | Yes                                  |           |  |  |  |
| 613                       | Banner<br>Upgrade 8.5                  | Upgrade to Banner software                                 |                     |                      |                                      | Yes       |  |  |  |
| 621                       | On-line<br>Graduation<br>Application   | Reduce paperflow and ease student graduation application   |                     | Yes                  | Yes                                  |           |  |  |  |

| Project #                  | Project Name                                  | Purpose  | Benefit             |                      |   |           |  |  |  |
|----------------------------|---|--|---------------------|----------------------|---|-----------|--|--|--|
| ·                          | ·   | ·  | Increase<br>Revenue | Decrease<br>Expenses | Improve<br>Student/<br>Employee<br>Experience | Mandatory |  |  |  |
| Banner Proje<br>Priority 2 | ects –  |  |                     |                      |   |           |  |  |  |
| 627                        | Banner Online<br>Timesheet<br>Entry           | Consolidates submission of timesheets to Payroll                                     |                     | Yes                  | Yes   |           |  |  |  |
| 625                        | Ban Rev<br>Replacement                        | Unsupportable technology which precludes other projects                              |                     |                      |   | Yes       |  |  |  |
| 443                        | Migrate Jems<br>to Banner                     | Unsupportable technology. Would allow employees to view benefits online              |                     |                      | Yes   | Yes       |  |  |  |
| Non-Banner                 | Projects                                      |  |                     |                      |   |           |  |  |  |
| 421                        | Frontlines<br>Migration                       | Migration to Ektron  |                     |                      |   | Yes       |  |  |  |
| 506                        | Replace<br>Campus<br>Directory                | Use Banner as source for Directory   |                     |                      | Yes   |           |  |  |  |
| 478                        | Upgrade Data/Application Server to Oracle 11G |  |                     |                      |   | Yes       |  |  |  |
| 603                        | MS Dynamics<br>Upgrade                        | Mandatory upgrade of accounting software   |                     |                      |   | Yes       |  |  |  |
| 606                        | HUB/First Class<br>Server<br>Replacement      | Improve security and service to CDO and provide same service to university community |                     |                      |   | Yes       |  |  |  |
| 607                        | On-line<br>interactive FAQ<br>Software        | interactive FAQ's for<br>students on Reg issues.                                     |                     | Yes                  | Yes   |           |  |  |  |
| 538                        | Moodle<br>Upgrade                             | Allow utilizing shared resources at SFU  |                     |                      | Yes   | Yes       |  |  |  |
| 486                        | Upgrade<br>EnCampus<br>Suite &<br>Enterprise  | Required upgrade to financial systems  |                     |                      |   | Yes       |  |  |  |
| 620                        | On-line Training/ Tutorial Software           | Training Software required by Registrar's Office for registration                    |                     | Yes                  |   |           |  |  |  |
| 616                        | Enrolment<br>Reports                          | Enrolment Management<br>Reports required by<br>Management                            | Yes                 |                      |   |           |  |  |  |

| Project # | Project Name  | Purpose   | Benefit             |                      |                                      |           |  |  |  |
|-----------|---|---|---------------------|----------------------|--------------------------------------|-----------|--|--|--|
|           |   |   | Increase<br>Revenue | Decrease<br>Expenses | Improve Student/ Employee Experience | Mandatory |  |  |  |
| 514       | Raiser's Edge                                       | Required Upgrade for Foundations to obtain data from Banner   | Yes                 |                      |                                      |           |  |  |  |
| 629       | Testing Appointment Booking Module                  | Required by Reg to book appointments for testing              |                     | Yes                  | Yes                                  |           |  |  |  |
| 307       | Applicant<br>Tracking<br>System                     | HR database to track applications, resumes, in hiring process |                     | Yes                  |                                      |           |  |  |  |
| 520       | On-line Faculty Credentials                         | HR database of faculty credentials                            |                     |                      |                                      | Yes       |  |  |  |
| 521       | Famis/<br>Paylive<br>Replacement                    | Out of date software requires replacement                     |                     |                      |                                      | Yes       |  |  |  |
| 601       | Telephony/<br>Registrar Office<br>Upgrade           | Reg Office requires special call transferring process         |                     | Yes                  |                                      | Yes       |  |  |  |
| 611       | System Centre<br>Operations<br>Management<br>Server | Upgrade Server  |                     |                      |                                      | Yes       |  |  |  |
| 481       | Windows 7 –<br>Staff                                | Upgrade staff computer stations to Windows 7                  |                     |                      | Yes                                  | Yes       |  |  |  |
| 482       | Windows 7 –<br>Faculty                              | Upgrade faculty computer stations to Windows 7                |                     |                      | Yes                                  | Yes       |  |  |  |
| 487       | Office 2010<br>Rollout                              | Roll out of Office 2010                                       |                     |                      | Yes                                  | Yes       |  |  |  |
| 466       | Workstation<br>Staff Upgrades                       |   |                     |                      | Yes                                  |           |  |  |  |
| 612       | Door Access<br>Upgrade                              | Almost complete. Will allow lockdown if required              |                     |                      |                                      | Yes       |  |  |  |
| 624       | Hardware<br>Lifecycles<br>2013-2014                 |   |                     |                      |                                      | Yes       |  |  |  |

## What is the trend in IT's Budget?

| Year                  | 201 | 3-2014 | 2012 | -2013 | 2011 | -2012 | 2010 | 0-2011 | 200 | 9-2010 |
|-----------------------|-----|--------|------|-------|------|-------|------|--------|-----|--------|
| Annual IT budget      | \$  | 4,617  | \$   | 4,364 | \$   | 4,700 | \$   | 3,700  | \$  | 3,400  |
| Annual Increase       |     | 5.8%   |      | -7.1% |      | 27.0% |      | 8.8%   |     |        |
| Increase over 5 years |     | 35.8%  |      |       |      |       |      |        |     |        |

The 2013-2014 budget in IT has increased 5.8% over 2012-2013, with staff growth from reallocating one person from the Teaching and Learning Centre to IT. In previous years, IT's budget increased from add-on's to the budget. The 2011-2012 budget for IT reflects work on the Bosa Building.

## Next Steps

• Continue fact gathering

**Meetings Scheduled** 

Friday, May 31 - 10 am Tuesday, June 4 - 12pm Wednesday, June 5 - 2 pm Thursday June 6 - 2 pm Friday, June 7 - 12 pm